

# Welcome!



We're excited to have you here as our guest and would like to share information regarding our resort amenities and food & beverage options available during your stay...

## ★ WI-FI Network SSID

Choose **Hilton Honors** and enter reservation name/room number when prompted.  
For further assistance, **please dial Ext. 15 from your guestroom phone or text 480-757-7334.**

## POOLS

All pools heated to approximately 82-83°F during the colder months.

THE FALLS WATER VILLAGE 8a-8p, daily. | WATER SLIDE temporarily closed for maintenance through Jan. 29.

CABANAS available for rent 10a-dusk. To check availability, view daily rates and reserve, please scan this QR code: ▶



Five additional pools: Adult, Family, Sunset, Presidential and Workout Center pools open 8a-11p.

## FRONT DESK & RESORT SHUTTLE



Front desk and resort shuttle transportation can be reached and requested by **dialing Ext. 15 from your guestroom phone or by texting 480-757-7334.** Resort shuttle is available 6a-10:30p, daily, should you need transportation around the property.

## HOUSEKEEPING

Check-in: 4p | Check-out: 11a | 100% smoke-free | Service animals are welcomed; we do not provide accommodations for any pets.

For additional towels or in-room amenities, **please dial Ext. 7151 from your guest room phone or text 480-757-7334.**

## DINING

<p><u>POINTE IN TYME</u> Ext. 7900 Breakfast, lunch &amp; dinner 6:30a-10p, daily</p> <p><u>CASCADES CAFÉ</u> Temporarily closed through Jan. 29 - poolside service still available at the Grotto Pool at The Falls Water Village 11a-5p, daily</p>	<p><u>STARBUCKS COFFEE BAR</u> Ext. 7010 6:30a-12p, daily</p> <p>▶  ◀</p> <p>Save time, skip the line! Order ahead using the QR code &amp; pick up &amp; go from the counter.</p>	<p><u>DIFFERENT POINTE OF VIEW</u> <i>Please make advance reservations or call ahead, as the restaurant may be sold out or reserved for a private event:</i> Ext. 7200   602-866-6350 differentpointeofview.com American cuisine with European influences. Dinner 5p-9p, daily</p> <p><u>TERRACE ROOM LOUNGE</u> Opens at 5p, daily</p>	<p><u>IN-ROOM DINING &amp; PIZZA</u> QR code mobile device and call-in orders at ext. 7100, may be placed every day, 7a-10p</p> <p>▶  ◀</p> <p>QR code can also be found on your guestroom TV screen - follow prompts to place order!</p>
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## AMENITIES

LOOKOUT MOUNTAIN GOLF CLUB Golf shop open 6a-6p, daily (*Holiday hours vary*)

Practice facility open Mon. & Wed. 7a-2p | Tue. & Thur.-Sun. 7a-4p

Reserve tee times: Ext. 7600 or 602-866-6357 | [lookoutmountaingolf.com](http://lookoutmountaingolf.com) or scan QR code: ▶



TOTALOMA SPA & SALON Open 9a-6p, daily (*Holiday hours vary*)

Ext. 7085 or 602-375-4645 | View spa menu and make an appointment online: [totalomaspa.com](http://totalomaspa.com) or scan QR code: ▶



LOBBY GIFT SHOP Open 7a-10p, daily (*Holiday hours vary*)

Offering sundries, snacks, beverages, apparel, souvenirs and more, Ext. 7096.

WORKOUT CENTER & GUEST LAUNDRY Open 24hrs with room key access.

TENNIS/PICKLEBALL Reserve a court, rackets and balls through the Golf Shop, Ext. 7600.

THE UPS STORE/BUSINESS CENTER Open 9a-5p, Mon.-Fri., (*Holiday hours vary*), Ext. 6000.

WHAT'S INCLUDED WITH THE RESORT CHARGE? Self & valet parking, golf practice facility for 2 people

for 1-hour after 12p, tennis/pickleball court time for 2 people for up to 1-hour, mountain bike rental for 2 people for up to 2 hours, guest laundry facility use, 15% off select apparel in the Golf Shop, 20% off select seasonal spa services at Totaloma Spa, admittance into The Falls Water Village for up to 4 people (1 king bed suite) & up to 6 people (2 queen beds suite), access to wi-fi and local/1-800 phone calls.

