

# Welcome!



We're excited to have you here as our guest and would like to share information regarding our resort amenities and food & beverage options available during your stay...

## ★ WI-FI Network SSID:

Choose **Hilton Honors** and enter reservation name/room number when prompted.  
For further assistance, **please dial Ext. 15 from your guestroom phone or text 480-757-7334.**

## POOLS:

THE FALLS WATER VILLAGE 8a-8p, daily. | WATER SLIDE 11a-dusk, daily.

CABANAS available for rent 10a-7p. To check availability, view daily rates and reserve, please scan this QR code: ▶



Adult, Family, Sunset, Presidential and Workout Center pools are open 8a-11p.

## FRONT DESK & RESORT SHUTTLE

Front desk and resort shuttle transportation can be reached and requested by **dialing Ext. 15 from your guestroom phone or by texting 480-757-7334.** Resort shuttle is available 6a-10:30p, daily, should you need transportation around the property.

## HOUSEKEEPING:



Check-in: 4p | Check-out: 11a | 100% smoke-free | Service animals are welcomed, we do not provide accommodations for any pets.

During your stay, your guest room will receive a daily trash and tidy from housekeeping.

Guests staying with us for four nights or more, a full clean will automatically be conducted on the fourth night/fifth day.

Should you need more towels, additional in-room amenities or want to schedule housekeeping services, **please dial Ext. 7151 from your guest room phone or text 480-757-7334.**

## DINING:

<p><u>POINTE IN TYME</u> Ext. 7900 Breakfast, lunch &amp; dinner 6:30a-10p, daily</p> <p><u>CASCADES CAFÉ</u> Ext. 7757 11a-6p, Sun.-Thur. 11a-7p, Fri. &amp; Sat.</p>	<p><u>STARBUCKS COFFEE BAR</u> Ext. 7010 6:30a-12p, daily</p> <p>▶  ◀</p> <p>Save time, skip the line! Order ahead using the QR code &amp; pick up &amp; go from the counter.</p>	<p><u>DIFFERENT POINTE OF VIEW</u> <i>Please make advance reservations or call ahead, as the restaurant may be sold out or reserved for a private event:</i> Ext. 7200   602-866-6350 differentpointeofview.com American cuisine with European influences. Dinner 5p-9p, Tue.-Sun.</p> <p><u>TERRACE ROOM LOUNGE</u> Opens at 5p, Tue.-Sun.</p>	<p><u>IN-ROOM DINING &amp; PIZZA</u> QR code mobile device and call-in orders at ext. 7100, may be placed every day, 7a-10p</p> <p>▶  ◀</p> <p>QR code can also be found on your guestroom TV screen - follow prompts to place order!</p>
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## AMENITIES:

LOOKOUT MOUNTAIN GOLF CLUB Golf shop open 6a-6p, daily (*Holiday hours vary*)

Practice facility open Mon. & Wed. 6a-2p | Tue. & Thur.-Sun. 6a-5p

Reserve tee times: Ext. 7600 or 602-866-6357 | [lookoutmountaingolf.com](http://lookoutmountaingolf.com) or scan QR code: ▶



TOCALOMA SPA & SALON Open 9a-6p, daily (*Holiday hours vary*)

Ext. 7085 or 602-375-4645 | View spa menu and make an appointment online: [tocalomaspa.com](http://tocalomaspa.com) or scan QR code: ▶



LOBBY GIFT SHOP Open 7a-9p, Sun.-Thur. & until 10p Fri. & Sat. (*Holiday hours vary*)

Offering sundries, snacks, beverages, apparel, souvenirs and more, Ext. 7096.

WORKOUT CENTER & GUEST LAUNDRY Open 24hrs with room key access.

TENNIS/PICKLEBALL Reserve a court, rackets and balls through the Golf Shop, ext. 7600.

THE UPS STORE/BUSINESS CENTER Open 8a-5p, Mon.-Fri., Ext. 6000 (*Holiday hours vary*)

WHAT'S INCLUDED WITH THE RESORT CHARGE? Self & valet parking, golf practice facility for 2 people for 1-hour after 12p, tennis/pickleball court time for 2 people for up to 1-hour, mountain bike rental for 2 people for up to 2 hours, guest laundry facility use, 15% off select apparel in the Golf Shop, 20% off select seasonal spa services at Tocaloma Spa, admittance into The Falls Water Village for up to 4 people (1 king bed suite) & up to 6 people (2 queen beds suite), access to wi-fi and local/1-800 phone calls.

