Welcome!

We're excited to have you here as our guest and would like to share information regarding our resort amenities and food & beverage options available during your stay...

WI-FI Network SSID:

Main Building Suites: A hotspot and instructions to connect to it can be found on your suite's work desk. Outer Building Suites: Choose Tapatio_Cliffs (password: tapatio2022) For further assistance, please dial Ext. 15 from your guestroom phone or text 480-757-7334.

POOLS:

<u>THE FALLS WATER VILLAGE</u> 8a-8p, daily. <u>WATER SLIDE</u> 11a-dusk, daily. <u>CABANAS</u> available for rent 10a-5p. To check availability, view daily rates and reserve, please scan this QR code: Adult, Family, Sunset, Presidential and Workout Center pools are open 8a-11p.

FRONT DESK & RESORT SHUTTLE

Front desk and resort shuttle transportation can be reached and requested by **dialing Ext. 15 from your guestroom phone** or by texting 480-757-7334. Resort shuttle is available 6a-10:30p, daily, should you need transportation around the property.

HOUSEKEEPING:

Check-in: 4p | Check-out: 11a | 100% smoke-free | Service animals are welcomed, we do not provide accommodations for any pets. During your stay, your guest room will receive a daily trash and tidy from housekeeping.

Guests staying with us for four nights or more, a full clean will automatically be conducted on the fourth night/fifth day.

Should you need more towels, additional in-room amenities or want to schedule housekeeping services, **please dial Ext. 7151** from your guest room phone or text 480-757-7334.

DINING:

POINTE IN TYME Ext. 7900 6:30a-10p, daily

STARBUCKS COFFEE BAR Ext. 7010

6:30a-1p, daily

<u>CASCADES CAFÉ</u> Ext. 7757 11a-5p, daily

DIFFERENT POINTE OF VIEW Please make advance reservations or call ahead, the restaurant may be sold out or reserved for a private event: Ext. 7200 | 602-866-6350 differentpointeofview.com Dinner & Terrace Room Lounge: 5p-9p, Tue.-Sun. American cuisine with Mediterranean influences.

AMENITIES:

LOOKOUT MOUNTAIN GOLF CLUB Golf shop open 6a-6p, daily (Holiday hours vary) Practice facility open Mon. & Wed. 7a-2p | Tue. & Thur.-Sun. 7a-5p Reserve tee times: Ext. 7600 or 602-866-6357 | lookoutmountaingolf.com or scan QR code:

TOCALOMA SPA & SALON Open 9a-6p, daily (Holiday hours vary) Ext. 7085 or 602-375-4645 | View spa menu and make an appointment online: <u>tocalomaspa.com</u> or scan QR code:

<u>LOBBY GIFT SHOP</u> Open 7a-10p, daily, offering sundries, snacks, beverages, apparel, souvenirs and more, Ext. 7096. (Holiday hours vary)

WORKOUT CENTER & GUEST LAUNDRY Open 24hrs with room key access.

TENNIS/PICKLEBALL Newly renovated courts! Reserve a court, rackets and balls through the Golf Shop, ext. 7600.

THE UPS STORE/BUSINESS CENTER Open 8a-5p, Mon.-Fri., Ext. 6000 (Holiday hours vary)

<u>WHAT'S INCLUDED WITH THE RESORT CHARGE?</u> Self & valet parking, golf practice facility for 2 people for 1-hour after 12p, tennis/pickleball court time for 2 people for up to 1-hour, guest laundry facility use, 15% off select apparel in the Golf Shop, 20% off select seasonal spa services at Tocaloma Spa, admittance into The Falls Water Village for up to 4 people (1 king bed suite) & up to 6 people (2 queen beds suite), access to wi-fi and local/1-800 phone calls.







IN-ROOM DINING & PIZZA QR code mobile device and call-in

orders at ext. 7100,

may be placed every day, 7a-10p

QR code can also be found on your

guestroom TV screen - follow

prompts to place order!





Spontaneous poolside fun at The Falls Water Village

FRIDAYS:

3-5p Limbo Contest, Hungry Hippo & Bumber Balls 6:30a Guided Hike see below for details 11a-4p Duck, Duck, Splash; Push Ball Race; Monkeys in a Barrel; Water Balloon Toss; Limbo Contest

SATURDAYS:

SUNDAYS:

10a-2p Hot Potato with Water Balloon/Ball; Log Joust; Red Light, Green Light; Hungry Hippo; Duck Push Race

Please see a staff member or pool attendant for more info! The Falls Water Village Open: 8a - 8p | Ext. 7750

Activities are for Resort Guests only. All activities & times are subject to change without notice.

Lookout Mountain Golf Club Ext. 7600 or

lookoutmountaingolf.com

- 18-hole green fees starting from \$99* + a 15%* discount at check-in.
- Callaway club rentals \$65. *Valid for resort guests only, based on availability. Does not include tax. Cannot combine with any other offer. Other restrictions may apply.

Tocaloma Spa Treatments, 20% Off Ext. 7085

or tocalomaspa.com

- Avocado Buttermilk Smoothie Facial 50-min., \$160**
- Walking on Sunshine Body Treatment 50-Min., \$160**
- Raspberry Margarita Pedicure 50 min. \$80** Add on a Manicure \$35
- **Offer valid for resort guests only. 20% discount taken off listed price. A 20% gratuity will be automatically added to your treatment price at check-out. Services require a 24-hour cancellation notice to avoid being charged full amount. Cannot combine with any other offer.

Go for a Hike Ext. 7070

• Enjoy a Guided Hike on Saturday morning at 6:30a. Reservations required, \$15/person, scan QR Code to book:



• Enjoy a self-led hike anytime. Visit the bell desk for a trail map, hiking tips and more. Ext. 7070.

Cabana Rentals Ext. 7750 | 602 588 7965

 Scan the QR Code to check cabana availability, pricing & to reserve: (Up to six day passes are included with the resort

charge)

