

# Welcome!

We're excited to have you here as our guest and would like to share information regarding our resort amenities and food & beverage options available during your stay...



## POOLS:

THE FALLS WATER VILLAGE 8a-8p, daily | VILLAGE SHOP 9a-dusk, Tue.-Fri. and 8a-dusk Sat.-Mon. | WATER SLIDE 11a-dusk, daily.

CABANAS available for rent 9a-5p. For daily rates and to reserve, **please dial Ext. 15 or text 480-757-7334.**

Adult, Family, Sunset, Presidential and Workout Center pools are open 8a-11p.

## FRONT DESK & RESORT SHUTTLE

Front desk and resort shuttle transportation can be reached and requested by **dialing Ext. 15 from your guestroom phone or by texting 480-757-7334.** Resort shuttle is available 6a-10:30p, daily, should you need transportation around the property.

## HOUSEKEEPING:


Check-in: 4p | Check-out: 11a | 100% smoke-free | Service animals are welcomed, we do not provide accommodations for any pets.

During your stay, housekeeping services will be offered upon request and require 24 hour advance notice.

Guests staying with us for four nights or more, a full clean will be conducted on the fourth night/fifth day.

Should you need more towels, additional in-room amenities or housekeeping services, **please dial Ext. 7151 from your guest room phone or text 480-757-7334.**

## DINING:

<p><u>POINTE IN TYME</u> Ext. 7900 6:30a-10p, daily</p> <p><u>LOBBY COFFEE BAR</u> Ext. 7010 6:30a-12p, daily</p>	<p><u>CASCADES CAFÉ</u> Ext. 7757 Poolside dining at The Falls Water Village Mon.-Sun., 11a-5p</p>	<p><u>DIFFERENT POINTE OF VIEW</u> <b><i>Please make advance reservations or call ahead, the restaurant may be sold out or reserved for a private event:</i></b> Ext. 7200   602-866-6350 or <a href="http://differentpointeofview.com">differentpointeofview.com</a> Dinner &amp; Lounge: Tue.-Sun., 5p-9p American cuisine with Mediterranean influences.</p>	<p><u>IN-ROOM DINING &amp; PIZZA</u> QR code mobile device orders may be placed every day, 7a-10p Call-in orders are only accepted Mon.-Fri., 11a-10p and Sat. &amp; Sun. all day from 7a-10p at ext. 7100</p>  <p>QR code can also be found on your guestroom TV screen - follow prompts to place order!</p>
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## AMENITIES:

LOOKOUT MOUNTAIN GOLF CLUB Golf shop open 7a-6p, daily

Practice facility open 7a-4p, Tue. & Thur.-Sun., and 7a-2p Mon. & Wed.

(Holiday hours: Dec. 24- golf shop 7a-2p, practice facility open 'til 12p | Dec. 25- Closed | Dec. 31- golf shop 7a-3p, practice facility open 'til 1p)

Reserve tee times at [lookoutmountaingolf.com](http://lookoutmountaingolf.com), Ext. 7600 or 602-866-6357.

TOTALOMA SPA & SALON Open 9a-6p, Wed.-Sat. and 9a-3p, Sun. Ext. 7085 or 602-375-4645. (Holiday hours may vary: Dec. 25- Closed)

LOBBY GIFT SHOP Open 7a-8p, daily, offering sundries, snacks, beverages, apparel, souvenirs and more, Ext. 7096.

(Holiday hours: Dec. 25- 2p-8p)

WORKOUT CENTER & GUEST LAUNDRY Open 24hrs with room key access.

TENNIS/PICKLEBALL Courts, rackets and balls may be requested through the Golf Shop, Ext. 7600.

THE UPS STORE/BUSINESS CENTER Open 8a-5p, Mon.-Fri., Ext. 6000 (holiday hours may vary)

WHAT'S INCLUDED WITH THE RESORT CHARGE? Self & valet parking, tennis & pickleball court time for 2 people for up to 1-hour, golf practice facility for 2 people for 1-hour after 12p, guest laundry facility use, 15% off select apparel in the Golf Shop, 20% off select seasonal spa services at Tocaloma Spa, admittance into The Falls Water Village for up to 4 people (1 king bed suite) & up to 6 people (2 queen beds suite), access to wi-fi and local/1-800 phone calls.

## WI-FI Network SSID:

Choose **HHonors (no password needed)** or **Tapatio\_Cliffs (password: tapatio2022)** | if either of these are not connecting or appearing, a limited number of hotspots are available to check out from the front desk on a first come, first served basis.

**Please stop by the front desk, call Ext. 15 or text 480-757-7334.**

